

**AFFILIATED COMPUTER SERVICES**

1431 Tallevast Road, Sarasota, FL 34243 • (800) 800-0056

**SOFTWARE/HARDWARE CONTRACT**

Date: May 15, 2000

**C** \_\_\_\_\_ **S** Same as Client \_\_\_\_\_  
**L** Nassau County Board of County Commissioners **H** \_\_\_\_\_  
**I** P.O. Box 1010 **I** \_\_\_\_\_  
**E** Fernandina Beach, FL 32035 **P** \_\_\_\_\_  
**N** Contact: Ms. Beth McDonald **T** Telephone: \_\_\_\_\_  
**T** P.O. Number: \_\_\_\_\_ **O** Sales Rep: Jeff Schulze \_\_\_\_\_

Software Application	Purchase Price	Training Days	Training Price	Annual SSA Price
DELINQUENT COLLECTION SYSTEM				
MAINTENANCE				182.00/MO 2184.00/YR

Hardware Description	Purchase Price	Model/Feature	Qty	Total Amount	Total Annual HSA Price
POINT OF SALE, PRINTER, CONTROLLER					168.00/MO 2013.00/YR

Software TOTAL	2184.00				Total
Hardware TOTAL	2013.00		Training Total		Discount
					Grand Total 4197.00

Commencement Date: 10/1/2000

Termination Date: 9/30/2001

Special Instructions:

CONTRACT TO BE BILLED MONTHLY BEGINNING WITH OCTOBER, 2000 THROUGH SEPTEMBER 30, 2001

Signed Client: *Nick D. Deonas*  
 Nick D. Deonas, Chairman  
 Nassau County Board of County Commissioners  
 Date: 5/19/00

ACS: *Jeff Schulze*  
 Date: 5-15-2000

THIS AGREEMENT is made between AFFILIATED COMPUTER SERVICES, a Delaware corporation referred to in this document as "ACS"; and customer, referred to as "CLIENT", in order to clearly state the mutual responsibilities, considerations and commitments they have agreed to.

A. SPECIFIC PRODUCTS AND FEES. ACS will provide the Customer with the Licensed Software Products and Hardware listed on front, at the stated license fees/price.

Each Licensed Software product consists of object programs, control language procedures and a user reference manual. CLIENT acknowledges that changes to the systems are to be prepared by the CLIENT.

B. TRAINING, ASSISTANCE AND CONSULTATION. Included in the license fees, ACS will provide CLIENT with training, assistance or consultation as limited to the man hours set forth and conducted on the premises of ACS.

C. LIMITED SERVICES. This agreement specifically excludes:

- (1) additional consulting, training and installation assistance,
- (2) modification or development of Licensed Software Products,
- (3) updating of Licensed Software Products after the first 90 days from date of delivery, or 6 months from date of contract, whichever happens first,
- (4) conversion from predecessor systems. These services are separate and apart from this agreement and are properly a part of a PROFESSIONAL SERVICES AGREEMENT.

D. LIMITED LICENSE. CLIENT is granted a license to use the Licensed Software Products indicated for a period of ninety-nine (99) years. This license is granted for use by the CLIENT on a single computer processing unit and is not to be duplicated other than for internal backup copies or used by others without the express written permission of ACS. The license may not be transferred to any processing unit other than the original processor on which the software is installed without the express written consent of ACS.

E. ACCESS TO UPDATED VERSIONS. For a period of 90 days following the delivery of the software or 6 months from date of contract, whichever comes first, CLIENT will be entitled to to all corrections or enhancements to the standard unmodified Licensed Software Products. After this period, CLIENT may elect to obtain updated versions of the Licensed Software Products through a software support agreement.

F. LIMITED WARRANTY. ACS represents that its sales literature and illustrative brochures are accurate in all material respects. Licensed software products are however, subject to continued revision and may, at times, be at variance with the sales literature. For a period of 90 days following the date of delivery, ACS agrees to correct, at its expense, in a timely manner, all substantive errors reported in writing by the CLIENT. The correction of the licensed software products may take the form of (1) corrected documentation, (2) corrected source or object code, or notice of availability of corrected code, (3) or a change in functional definition of the licensed software product. ACS does not guarantee service results or represent that all errors will be corrected. ACS will remain diligent in its efforts to correct errors. ACS will not be liable for any lost profits, or for any claim or demand against customer by any other party, and in no event will ACS be liable for consequential damages even if ACS has been advised of the possibility of such damages.

ACS AND CLIENT ACKNOWLEDGES THAT THIS AGREEMENT DOES NOT CONSTITUTE A SALE OF GOODS AND THAT THERE ARE NOT WARRANTIES MADE OR INTENDED, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

G. RESPONSIBILITY FOR USE AND CONTROL. CLIENT agrees that it will be exclusively responsible for the supervision, management, and control of its use of the Licensed Software products; such responsibilities include, but are not limited to:

1. Insuring proper machine configuration, program installation, audit controls, and operating methods;
2. Establishing adequate software, hardware and data back up and recovery plans, based on alternate procedures;
3. Implementing sufficient procedures and check points to satisfy CLIENT'S requirements for security and the accuracy of input and output;
4. Providing qualified and properly trained computer operators;
5. Providing all forms and supplies necessary for the system;
6. Providing all necessary data preparation and entry.

H. PROPRIETARY RIGHTS. CLIENT recognized that the Software Products licensed under this agreement are proprietary; and that ACS or the Licensed Software product's owner, referred to as "Proprietor", RETAINS OWNERSHIP OF ALL RIGHTS, TITLE AND INTEREST TO ITS LICENSED SOFTWARE PRODUCTS, which includes source programs, object programs, control language procedures, systems design, modular program structure, system logic flow, technical documentation, report and video formats, subroutines, processing techniques and procedures, and report generation. All enhancements made on behalf of CLIENT by ACS will be proprietary to ACS. Any improvements, creations, etc., whether patented, copyrighted or not, made by employees or agents of the CLIENT which relate to the System's data processing techniques by their work in connection with the System, are to be reported to ACS. The CLIENT hereby grants and agrees to grant to ACS the unrestricted right to practice such improvements, and to license others to practice such improvements without charge.

I. CONFIDENTIAL AND VALUABLE SUBSTANCE. CLIENT recognizes that the Licensed Software Products have substantive monetary value and are considered TRADE SECRET, PROPRIETARY, and CONFIDENTIAL. Proprietor is desirous of maintaining rigorous control over these Licensed Software Products. CLIENT therefore, agrees that it will exercise due care to prevent disclosure of the Licensed Software products including:

1. CLIENT shall insure that any identification labels or legal notices contained in any aspect of the Licensed Software Products are not modified, suppressed or in any other way made inconspicuous;
2. CLIENT shall restrict access to the Licensed Software products to only those employees of the CLIENT who must have access in order to perform their specific obligations in the CLIENT'S business. CLIENT shall take all necessary and proper precaution to insure that unnecessary and unauthorized access to the Licensed Software Products by its employees does not occur;
3. CLIENT agrees that it will take all reasonable precautions to insure that non CLIENT personnel, including non-employee agents of CLIENT, do not obtain access to or knowledge of the Confidential Information without first obtaining the express written consent of ACS. ACS agrees that it will not unreasonably withhold such consent;

4. CLIENT will use all reasonable precautions to prevent the Licensed Software Products from being acquired by unauthorized persons;
5. CLIENT shall treat the ideas and expressions contained in the Software Products as TRADE SECRET, PROPRIETARY and CONFIDENTIAL and belonging solely to Proprietor and shall not, without the prior written permission of Proprietor, copy or duplicate any physical embodiments of the Licensed Software Products, other than for internal backup purposes;
6. CLIENT agrees to notify ACS immediately of any unauthorized possession, use or knowledge of any Licensed Software Products. CLIENT shall promptly furnish ACS with full details of such possession, use or knowledge, assist in preventing any recurrence thereof and cooperate with ACS in any litigation or other proceedings deemed necessary by ACS to protect Proprietors rights.

J. RIGHT TO MODIFY. CLIENT will have the right to modify the Licensed Software Products without the prior consent of ACS, however, if modifications are made, all warranties are immediately voided.

K. DELIVERY AND PAYMENT. CLIENT agrees to pay, on a non-refundable basis, 40% of the software license fees upon signing this agreement, 40% upon delivery of the Licensed Software Products and the remaining 20% within 30 days of receipt of the product. A credit for the training and consultation hours will be applied as used.

L. TAXES. The contract price does not include taxes of any kind. If under any applicable law, ACS is required to collect or pay taxes on the software products or services furnished in this agreement, exclusive of income taxes, then CLIENT agrees to pay to ACS amounts equal to the resulting taxes.

M. ASSIGNMENT. This agreement and the rights granted by it cannot be assigned or otherwise transferred by the CLIENT without the prior written consent of ACS and ACS agrees that it will not unreasonably withhold such consent. ACS may assign its rights without the consent of CLIENT.

N. TERM. Either party may terminate this agreement prior to its expiration for the failure of the other party to comply with a major provision or condition set forth herein by giving thirty (30) days written notice of a desire to terminate, and the specific grounds, to the other party. The non-terminating party may contest the propriety of the termination by submission to an arbitrator under the arbitration procedure. The party wishing to terminate the agreement shall have the burden of proof. While the decision of the arbitrator is pending, this agreement shall remain binding on the parties. All disputes involving the termination of this agreement shall be submitted to an arbitrator appointed by, and operating under the rules of the American Arbitration Association. The written decision of the arbitrator shall be final, and binding upon the parties.

Upon termination by either party, CLIENT will furnish to ACS a completed form entitled "CLIENT Licensed Program Certification of Return or Destruction" certifying that through the CLIENT'S best effort, and to the best of the CLIENTS knowledge, the original and all copies of the Licensed Software products received from ACS or made in connection with such license have been returned or destroyed. This requirement will apply to all copies in any form including translation, whether partial or complete, and whether or not modified or merged into other program materials as authorized herein.

O. GENERAL UNDERSTANDINGS. The commitments in this agreement are based on the following understandings:

1. Governing Law, Waiver, Notices. This agreement will be governed by the laws of the State of Florida, and is the entire agreement between the parties. A waiver of any part of this agreement shall be limited to that specific event and shall not be a waiver of the entire agreement. Any notices required in this agreement will be effective when in writing, and when deposited in the mail properly addressed with prepaid postage.
2. Litigation. If either party defaults in any part of this agreement, the prevailing party shall be entitled to all reasonable costs and expenses, including actual attorney's fees, which it incurs from enforcing this agreement. No action, regardless of form, arising out of this agreement may be brought by either party more than one year after the cause of action has arisen.

P. ACKNOWLEDGMENT. BY SIGNING THIS CONTRACT, THE CLIENT ACKNOWLEDGES THAT THE CLIENT HAS READ THIS AGREEMENT, UNDERSTANDS IT, AND AGREES TO BE BOUND BY ALL OF ITS TERMS AND CONDITIONS; AND FURTHER AGREES THAT IT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES, WHICH SUPERSEDES ALL PRIOR AND CONCURRENT PROPOSALS AND UNDERSTANDINGS, WHETHER ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT.

## ADDENDUM

### SOFTWARE MAINTENANCE AND SUPPORT

LICENSED SOFTWARE MAINTENANCE. Definition of Maintenance Period - the first 90 days from date of delivery, or 6 months from date of contract on initial delivery of Systems, whichever occurs first, or the annual software maintenance agreement provided subsequent to the first years' installation.

#### 1.00 SYSTEM SOFTWARE MAINTENANCE

1. ACS TAX APPLICATION SYSTEM SOFTWARE maintenance will be in the format and language of the CONTRACTOR'S computer configuration.
2. For Tax Systems, standard application enhancements may or may not include changes required by legislative action, depending on the scope, complexity and timing of such changes. ACS reserves the exclusive right to determine if such changes will be included in such enhancements.

ACS will automatically renew this Software Maintenance Plan and continue the covered services on its anniversary date; unless notified in writing by either party prior to said anniversary date for a period of 1 YEAR.

#### .2.00 TELEPHONE SERVICE

The CONTRACTOR will provide those CLIENT's contracted for maintenance unlimited telephone support services during the contract maintenance period.

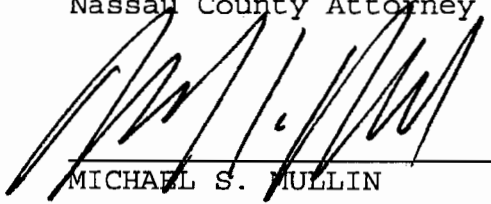
Unlimited software and hardware training service during CONTRACTORS scheduled classes is provided as part of the maintenance agreement to those CLIENTS who are contracted for on-going maintenance support services.

ATTEST:



J.M. "Chip" Oxley, Jr.  
Its: Ex-Officio Clerk

Approved as to form by the  
Nassau County Attorney

  
MICHAEL S. MULLIN

Agenda Request For: June 19, 2000

Department: County Coordinator

Fund: County Coordinator

Action requested and recommendation:

Consideration of request for Chairman to sign contract with Affiliated Computer Services Delinquent collection System for maintenance and hardware services.

Funding Source: Maintenance Contracts - ACS  
(01121512-546021)

Financial/Economic Impact to Future Years Budgeting Process or Effect on Citizens:

To provide maintenance for computer system to ensure that system is operating properly.

Is this action consistent with the Nassau County Comprehensive Land Use Plan?

N/A

Reviewed by:

Legal

Finance

Coordinator



**APPROVED**

DATE 6/19/00  
A



**NASSAU COUNTY**  
**BOARD OF COUNTY COMMISSIONERS**  
P. O. Box 1010  
Fernandina Beach, Florida 32035-1010

Nick Deonas  
David C. Howard  
Pete Cooper  
Floyd L. Vanzant  
Marianne Marshall

Dist. No. 1 Fernandina Beach  
Dist. No. 2 Fernandina Beach  
Dist. No. 3 Yulee  
Dist. No. 4 Hilliard  
Dist. No. 5 Callahan

June 26, 2000

JOSEPH M. "Chip" OXLEY, JR.  
Ex-Officio Clerk

MICHAEL S. MULLIN  
County Attorney

WALTER D. GOSSETT  
County Coordinator

Mr. Jeff Schulze  
Director of Operations  
ACS  
1431 Tallevast Road  
Sarasota, FL 34243

RE: Affiliated Computer Services Delinquent Collection  
System Maintenance and Hardware Maintenance Service  
October 1, 2000 to September 30, 2001

Dear Mr. Schulze:

Enclosed is one copy of the executed agreement for the contract year described above. The Nassau County Board of County Commissioners at a regularly scheduled meeting held June 19, 2000 approved the contract.

Should you have any questions or need any further assistance, please contact this office at any time.

Sincerely,

J.M. "Chip" Oxley, Jr.  
Ex-Officio Clerk

/ca

Enclosure



00 MAY 19 PM 12:14  
COUNTY CLERK

May 15, 2000

Chairman of the Board  
Nassau County Board of County Commissioners  
P.O. Box 1010  
Fernandina Beach, FL 32035

Dear Chairman & Board Members:

The enclosed contracts are for Affiliated Computer Services Delinquent Collection System maintenance and hardware maintenance services for the contract year beginning October 1, 2000 through September 30, 2001.

Upon the contracts meeting with your approval, please execute all three copies and return one copy to our Sarasota office. The second and third copies are for your files and submission to the Department of Revenue, if required.

Should you have any questions, please give me a call at 1-800-800-0056.

We are looking forward to serving you in the coming year.

Sincerely,

A handwritten signature in cursive script that reads "Jeff Schulze".

Jeff Schulze  
Director of Operations

JS:md

:Enclosure